

Steppes East

"Tailored travel for the wild at heart"

29 January 2001

Mr I Harris
C/o Z/Yen
5- 7 St Helens Place
London EC3A 6AU

Dear Mr Harris & Ms Wormleighton

Re: Your Holiday to Cambodia, Laos & Thailand 4 February 2001 – 27 February 2001

It is with pleasure that I enclose your final documentation for your visit to Cambodia, Laos & Thailand. Please find enclosed:

- International flight tickets
- final detailed itinerary
- travel vouchers
- contact details
- luggage tags
- departure gift from Steppes East - travel journal
- Steppes East questionnaire and pre paid envelope, which I would ask you kindly to complete and return at your convenience.

Important: Check in at London Heathrow Terminal 3 at least 2 hours before the scheduled departure time. Please ensure that you reconfirm your return air tickets at least 72 hours in advance. It is also advisable to check locally (before you leave home) the timing of your outbound flight in case it has changed in any way.

Please ensure you have payment for your Cambodian and Lao visas in US Dollars and 4 extra passport photographs (you may only use 2 of these).

In addition I have enclosed a further copy of your itinerary and contact details for a member of your family or close friend in case there is any need to contact you whilst you are away.

Finally, in appreciation of you travelling with us, I have great pleasure in enclosing some vouchers which I hope you will find useful in the future. You will see that they may be used against your next booking and that they are valid for any company within the Steppes Travel Group. Please note that they only have a shelf life of two years and without the voucher we will be unable to offer the discount - so keep them safe. I look forward to you travelling with us again soon.

If there is any further information that we should send you, or you have any outstanding queries then please do not hesitate to contact our office. In the meantime I hope you have a wonderful visit to Cambodia, Laos & Thailand.

With kind regards

Yours sincerely



Clare Davidson

Enclosures

Hope you have a fantastic trip, thank-you
for all your patience!