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# MR I. HARRIS AND MS C. WORMLEIGHTON

#### 10 March 2008

We recommend that you check in at the British Airways desk at Heathrow Airport, Terminal One, at least 2 hours prior to the flight departure time. (Please note that owing to current additional security measures, at certain peak times you should allow more than 2 hours.) Please note that your reservation has been made as an 'eticket' booking and therefore you do not require a paper ticket. You should check in as normal and quote your British Airways booking reference X9ASBB. N.B. For security purposes you will be asked for your passport before the airline issues your boarding passes. Please note: British Airways free checked baggage allowance is for Euro Traveller: 1 bag max. 23kg per person. No pooling or sharing of baggage allowances is permitted and extra items and allowance will be charged for at the airport.

If you have access to the internet, you will be able to check-in online, allocate seats and print your boarding passes. Log on to the British Airways information page on our website at www.kirkerholidays.com which can be found by going to 'about us' followed by 'our partners'. Click 'Manage my booking' and follow the instructions. Make sure you have your booking locator to hand, and remember to print out your boarding pass. You should be able to do this within 24-hours of your flight departure.

Depart Heathrow Terminal One

09.20 BA0484

Arrive Barcelona Terminal B

12.25

On arrival at Barcelona Airport (Terminal B), please go to the "Farmacia" immediately opposite the exit from the luggage hall (you will see the green cross sign from the exit). There you will be met by a driver from our agents, Kuoni, and taken to the Hotel Claris. Please look out for the driver who will have a sign showing either your name or "Kirker". In the unlikely event that you cannot find the driver, please telephone the number shown on your transfer voucher or our London office.

A map showing the location of your hotel and our agents' office is enclosed, together with our Kirker Guide Notes on Barcelona, which we hope you will find useful. A voucher is enclosed for your accommodation and breakfast, and the hotel's address and telephone number are as follows:-

> Hotel Claris Pau Claris 150 08009 Barcelona

Telephone: 93 487 6262

Fax: 93 215 7970

Please watch out for pickpockets who often work in teams of two or more – they are adept at distracting your attention whilst emptying your pockets. We strongly recommend that you deposit valuable items including passports and tickets at the hotel, and pay particular attention when in crowded places such as airports and railway stations.

P.T.O.







### 13 March 2008

You will be collected from the hotel at 10.30 and taken back to the airport.

Please note that your reservation has been made as an 'eticket' booking and therefore you do not require a paper ticket. You should check in at the Spanair desk and quote your Spanair booking reference **KJ2IM**. N.B. For security purposes you will be asked for your passport before the airline issues your boarding passes. Please note there is no complimentary in flight catering on Spanair flights.

Depart Barcelona Terminal B

12.30 JK6402

Arrive Santiago

14 15

On arrival at Santiago Airport you will be met by a driver from our agents, Viajes Atlantico, and taken to the Hotel Monumento San Francisco. When you leave the Customs' hall, please look out for the driver who will have a sign showing either your name or "**Kirker**". In the unlikely event that you cannot find the driver, please telephone the number shown on your transfer voucher or our London office.

A map showing the location of your hotel is enclosed, together with a voucher for your accommodation and breakfast. The hotel's address and telephone number are as follows:-

Hotel Monumento San Francisco Campillo San Francisco, 3 A Coruna 15705 Santiago De Compostela 15705 Tel. No. 981 851 634 Fax. No. 981 571 916

#### 15 March 2008

You will be collected from the hotel at 11.20 and taken back to Santiago airport.

Please note that your reservation has been made as an 'eticket' booking and therefore you do not require a paper ticket. You should check in at the Iberia desk and quote your Iberia booking reference **X8N29M**. N.B. For security purposes you will be asked for your passport before the airline issues your boarding passes. Please note there is no complimentary in flight catering on Iberia flights. Your flight will be operated by Air Nostrum on behalf of Iberia.

Depart Santiago 13.20 IB8353 Arrive Bilbao 14.20

On arrival at Bilbao Airport you should go to the **NATIONAL ATESA** desk and a voucher giving details of your car hire is enclosed. We have also included a Michelin map of Northern Spain to assist you. May we recommend that you exercise caution when parking in any Spanish city, as the authorities are swift to remove vehicles that they consider to be improperly parked.

A map showing the location of your hotel is enclosed, together with a voucher for your accommodation and breakfast. The hotel's address and telephone number are as follows:-

Hotel Real Paseo Perez Galdo 28 39005 Santander Spain Tel. No. 942 272550 Fax. No. 942 274573

### 17 March 2008

A map showing the location of your hotel is enclosed, together with a voucher for your accommodation and breakfast. The hotel's address and telephone number are as follows:-

Hotel Marques De Riscal Calle Torrea 1 01340 El Ciego Spain Tel. No. 945 180 880 Fax. No. 945 180 889

## 19 March 2008

You should return your car to NATIONAL ATESA at Bilbao Airport.

Please note that your reservation has been made as an 'eticket' booking and therefore you do not require a paper ticket. You should check in at the Iberia desk and quote your Iberia booking reference X8NWQF. N.B. For security purposes you will be asked for your passport before the airline issues your boarding passes. Please note there is no complimentary in flight catering on Iberia flights.

Depart Bilbao 15.15 IB4120

Arrive Heathrow **Terminal Two** 16.05

We should be most grateful if you would take the time to complete the enclosed questionnaire on your return to the UK and we hope that you have a most enjoyable stay in Spain.

If you have a problem whilst abroad that you are unable to resolve locally, please telephone our London office on 00 44 20 7593 2288. There is also a number which may be used <u>in the event of emergencies only:</u> 00 44 7071 223 608.

N.B. When travelling in transfer or excursion vehicles, please remember always to use seat belts.

**Airport Security re Hand Baggage:** Limited quantities of liquids, gels or pastes must be held in individual containers not exceeding 100ml. The containers must be carried in a separate clear plastic, zip-top or re-sealable bag that does not exceed 20cm x 20cm or equivalent to one litre capacity. If you would like further information please check with the airline or Kirker Holidays for the latest update before you travel.